



BEWARE OF KNOCKOFFS

Just because it looks like T&S doesn't mean it's the real thing

WHAT YOU GET WITH THE KNOCKOFFS



SHORT-TERM GAIN BUT LONG-TERM PAIN

- Lower quality pre-rinse units and spray valves tend to develop leaks quickly.
- Service calls and downtime cost money.
- Cheaper initial purchase price offset by the ongoing cost of frequent repair or replacement and higher utility costs.

SAFETY OR CODE COMPLIANCE CONCERNS

- Cheap knockoffs may not meet the requirements of federal, state or local laws/codes and can result in:
 - Safety and health risks to you and your customers
 - Inspection fines or setbacks
 - A compromised reputation



MAKE SURE YOU'RE GETTING THE REAL THING

LOOK FOR T&S BRASS BRANDING

- Real T&S products and components have the T&S name or logo stamped or etched on them. Spray valve faces have the T&S web address imprinted on them.
- Carefully examine photos on e-retailer sites to look for T&S markings.



COMPARE DIRECTLY

- If a product looks like T&S, carefully compare the appearance by visiting the real product page on www.tsbrass.com. Subtle differences like ridges on the spray valve grip or the shape of the faucet handle are telltale signs that it's not the real thing.



BE SUSPICIOUS OF TOO-GOOD-TO-BE-TRUE PRICING

- Knockoffs cut costs by using poorer quality materials, not performing product testing and not earning certifications and compliances.



REAL T&S QUALITY MATTERS

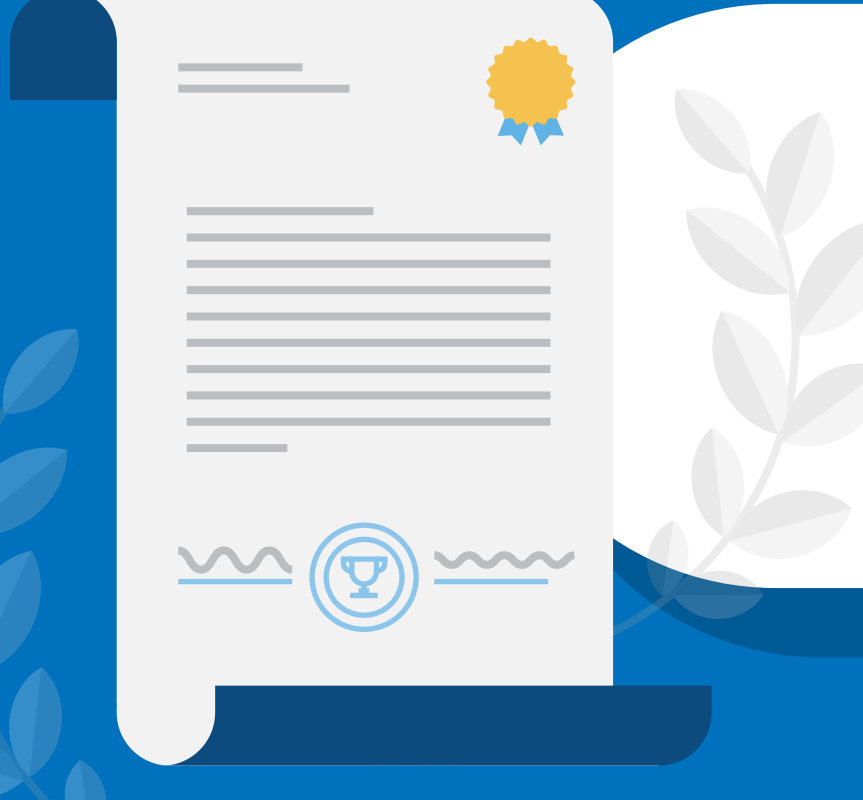
HEAVY-DUTY, HIGH-QUALITY, COMMERCIAL-GRADE CONSTRUCTION

- You can see and feel the difference in our sturdy products.
- Extensive product testing means you can rely on T&S to last.



CERTIFICATIONS

- T&S commits time and resources to ensure our products meet federal, state and local certification guidelines, including those regarding lead content, health and safety.



LEGAL COMPLIANCE

- Some copycat products do not meet existing Department of Energy standards for water consumption. T&S ensures all our products comply with the law.



CUSTOMER SUPPORT

- If there's a problem, our U.S.-based team is available to help make it right.

