

Finding Success with T&S:

Great Wolf Lodge



The Great Wolf Lodge Anaheim in Garden Grove, California, hosts around 200 children per day. So when a competitor's electronic sensor faucets installed in the pool area less than a year before weren't operating correctly, the Great Wolf Lodge staff needed to make a change quickly.

The previously installed faucets kept failing — a considerable hygiene issue when it's tough enough to convince children to wash their hands. To compound the problem, the faucets cross connected with the kitchen, causing the kitchen to lose hot water and adding a food safety issue to the mix.

The director of engineering at the Great Wolf Lodge Anaheim, Ernesto Esteban, decided to remove all the American Standard sensor faucets in the pool area — six restrooms with eight faucets in each — and install **T&S BRASS METERING FAUCETS** instead.

Why the Great Wolf Lodge Anaheim chose T&S

With such a high volume of traffic coming through the pool restrooms each day, the Great Wolf Lodge needed faucets that could stand up to that durability challenge.

Metering faucets from T&S were an ideal choice for the Great Wolf Lodge because the faucets cannot be turned on and left to run — a frequent issue that occurs when the primary user is a child. Metering faucets help **reduce water use**, another goal for Esteban and his team.

They're also **easy to operate**, encouraging hygiene by keeping hand washing simple. And the brass finish allows the staff to keep the faucets **clean more easily**.

T&S faucets come with integrated checks which ensure there's no cross connection throughout the facility.

"T&S products are easy to clean, easy to operate and very, very sturdy — all factors we have to consider due to the high traffic of children."

— Ernesto Esteban
Director of Engineering



Post-installation resolution

Esteban said he could tell a notable durability difference between T&S' faucets and the previously installed American Standard versions.

"I have never before felt so comfortable about a faucet and knowing it will not fail," said Esteban.

Plus, the integrated checks that come with T&S faucets instantly resolved the cross-connection issues. "After the T&S faucets were installed, our kitchen no longer experienced issues with hot water," said Esteban. "We couldn't be happier."

Due to the significant changes they saw with the switch to T&S faucets in their pool area, the management at the Great Wolf Lodge Anaheim wants to install T&S products throughout the entire facility, from **PRE-RINSE UNITS** and **GLASS FILLERS** to **HOSE REELS** and **RESTROOM FAUCETS**.

"We saw firsthand the difference T&S makes on our facility," said Esteban. "As we work through remodeling the entire facility, T&S is our first and only choice."

Learn more about T&S at www.tsbrass.com.

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